



Freak Your Fit Boot-Camp Terms of Service

1. Regarding Missed Classes

You will not be refunded or credited for any classes missed during your session.

2. Rain Dates Apply Seasonally

Our rain date policy is as follows:

Freak Your Fit Boot camp is run outdoors June through September and, like any other outdoor program, weather sometimes comes into play. Similar to organizations like the Running Room, weather will not necessarily delay or cancel a class. If it is raining the night of Boot Camp we will still hold the class. Dress appropriately for the weather (hat, gloves, water proof outerwear).

If the rain is extremely heavy or it is thunder-storming, we will hold a rain date to make up the class. This make-up session will most likely be held within the same week or at another time that is mutually beneficial for the majority of the class members. Freak Your Fitness will contact you via email or phone to inform you of any changes or cancellations.

Boot Camps are run outdoors for our mid spring, summer and fall sessions and will be held indoors during the winter months and beginning of spring.

3. Holidays

In the event that one of your regularly scheduled camps falls on a holiday or holiday weekend the class will not be held. We will hold a class in lieu of the holiday cancellation at the end of the session.

4. Refund Policy

Our refund policy is as follows:

If you are unable to attend boot camp we can offer you a refund if you give us notice prior to your session start date. Cut-off time for refund or credits is 5 days PRIOR to your Boot Camp session start date, however we will charge a \$40.00 cancellation fee. It may take up to 5 business days to process a refund.

If we are notified after the cut-off point there will be **NO** refunds or credits issued. This is due to the fact that you had reserved a spot in the class that we can no longer fill after the class has started.

5. General Questions/Concerns About Your Class

Please address all questions regarding your program to your instructor via email. If you would like modifications on exercises, clarification on form or more of a challenge, our instructors are more than happy to accommodate and assist you in getting the most out of your Boot Camp experience.

6. **Location Changes**

On a very rare occasion, we may have to change the location of your 8 week Boot Camp session because of a prior scheduling conflict at the location. Any location change will be in close proximity to the original location and notification will be made via email and phone notifications. We will not issue any refunds based on location changes within 2km; it's good exercise for the little extra walk :)

7. **Class Cancellation Due to Low Enrollment**

If your class does not meet the minimum enrollment requirement of 12 people, we may have to cancel the class. Every effort will be made to accommodate you in another class or refunds will be promptly issued. Notification will be made at the latest on the day camps are scheduled to begin at 12 noon the day session start via email and phone to allow time for any last minute registrations that may allow the class to run. Again, this happens rarely because our sessions are usually **sold out**.

8. **Non-Compete**

I, the "Participant", agree that any information obtained by participating in Boot Camp Fitness about its program, policies, or structure **cannot** be used as a basis upon which to develop or have a third party develop a competing or similar product.

9. **Our Core Values**

Freak Your Fit Boot Camp promotes three core values: fun, friendly, fitness. We embody these ideals at all of our classes and it's our hope that participants do as well. We reserve the right to remove any participant from the program if their behavior is not conclusive to the ideals of Freak Your Fitness.